



NEW YORK WIRE SPECIALTY FIBERGLASS AND POLYESTER READY ROLL INSECT SCREENS LIMITED WARRANTY

WHAT AND WHO IS COVERED AND FOR HOW LONG

Subject to the conditions and limitations stated in this Limited Warranty, Saint-Gobain ADFORS America (the "Company") warrants to the Consumer that its specialty New York Wire fiberglass (Clear Advantage, Small Insects, Sun Guard and Extra Strength) and polyester (Pet Resistant) ready roll insect screens (the "Product") will be free from manufacturing defects upon purchase. In order to be eligible for warranty coverage, the Consumer must report any claimed defects to the Company within thirty (30) days by following the process described below. Additionally, for a period of ten (10) years from the date of purchase, the product is warranted against abnormal deterioration when the Product is handled properly and installed according to the written instructions and for its intended purpose. The defective Product will be replaced without charge to the Consumer with a like Product in a quantity equal to the quantity of Product determined by the Company to be defective.

LIMITATIONS AND EXCLUSIONS

This Limited Warranty DOES NOT cover damage to the Product due to normal wear and tear, normal weathering, abuse, misuse, negligence, improper installation, modification, severe weather, animal/insect damage, fading or any other cause not as a result of a manufacturing defect. THIS LIMITED WARRANTY DOES NOT COVER THE COST OF LABOR, FRAME, HARDWARE, APPLICABLE TAXES, SHIPPING, OR OTHER EXPENSES RELATED TO SUBMISSION OF A WARRANTY CLAIM, REMOVAL, RETURN, OR RE-INSTALLATION OF SCREEN. THIS LIMITED WARRANTY IS NOT TRANSFERABLE.

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY THE COMPANY. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES AND WARRANTIES, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE OR AT LAW. STATE LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A CONSUMER MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE COMPANY'S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO REPLACING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF THE COMPANY'S PRODUCT OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL THE COMPANY'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT OR THIS WARRANTY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT.

WHAT THE CONSUMER MUST DO FOR WARRANTY COVERAGE

To obtain performance under this Limited Warranty, the Consumer must notify the Company by mail of any claimed manufacturing defect within thirty (30) days, or abnormal deterioration within ten (10) years, as described below:

1. Complete the Claim Form below or visit www.newyorkwire.com for printable version.
2. Attach original sales receipt for the Product.
3. Cut a sample of defective area of the Product and attach it to the Claim Form.
4. Send your claim package to the address below (we recommend sending your claim by registered mail or some other service that will allow the package to be tracked):
Saint-Gobain ADFORS America, Inc
Attn: Customer Service - Warranty
1795 Baseline Rd.
Grand Island, NY 14072-2010

Please note that the samples submitted with the Claim Form become the property of the Company and will not be returned.

For any questions regarding warranty eligibility please use the contact us form at www.adfors.com/Contact



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WARRANTY CLAIM FORM

Please complete this form and send it to the address below along with the original receipt for the product and a sample of the defective area of the screen.

NAME: _____

ADDRESS: _____

CITY: _____ **STATE:** _____ **ZIP CODE:** _____

PHONE NUMBER: _____ **E-MAIL:** _____

STORE NAME: _____

UPC CODE: _____

READY ROLL SIZE (Circle One):

24"x84" 24"x25' 30"x84" 30"x25'

36"x84" 36"x25' 48"x84" 48"x25'

SCREEN TYPE (Circle One):

CLEAR ADVANTAGE EXTRA STRENGTH PET RESISTANT

SMALL INSECTS SUN GUARD

Send completed claims to:

Saint-Gobain ADFORS America, Inc
Attn: Customer Service - Warranty
1795 Baseline Rd.
Grand Island, NY 14072-2010